BEFORE YOU BEGIN

CHECK YOUR BROWSERS. Install Safari or Chrome. You must use one of these browsers to sign in to PositivePro (PPro) WebTop for Mac.

CHECK YOUR OS X SETTINGS. Go to System Preferences > Security & Privacy > General. Confirm or change your settings to allow apps downloaded from the Mac App Store and identified developers.

1.  

2.  

3. NOTE: First time users will need to follow steps 4–9 to create their profile. Skip to step 10 if you are a returning user.

4.  

5.  

6.  

7.  

8.  

9.  

10.  

Questions? Contact the ANX Service Desk | 877-488-8ANX | support@anx.com | http://chat.anx.com
NOTE: You must enter your password for your computer at this prompt.

NOTE: You need to exit your browser for the changes to take effect.

NOTE: You need to restart your browser for the changes to take effect.

NOW THAT YOU’RE SIGNED IN

CHECK YOUR BROWSER SETTINGS. Go to Safari Preferences > Security and confirm Allow Plug-ins is checked. Click Manage Website Exceptions and then WebtopPlugin. Confirm Always Allow is selected.

Questions?
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